

# Hunter Sanford

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## ▼ Objective

I love motorcycles, the outdoors, video games and anything tech. I'm always interested in hearing about new technical challenges to help me grow in my career.

## ▼ Experience

Sept 2019 – Present

### **Sr IT Operations Technician • Stifel Financial**

Bridging my tech team with network engineers. Off-loading repeatable work from the engineers to the technician team. Mentoring all new hires the full scope of our work.

Jan 2018 – Sept 2018

### **IT Operations Technician • Stifel Financial**

NOC technician, solving various issues from different tech departments. Bridging teams on high priority incidents.

Feb 2017 – Jan 2018

### **IT Analyst • Stifel Financial**

Handled end user calls, projects, incidents, and requests

## ▼ Education

### **Associates in Information Technology, Ranken Technical**

Saint Louis, MO

Networking, OSPF, BGP, and network security. Also learned git and how to deploy HTML/CSS websites.

## ▼ Skills

- Configuring Cisco Devices/ Implementing Updates to Multiple PC's
- Installing Operating Systems/ Building Networks
- Troubleshooting PC/ Network Issues/ Building PC's
- Customer support
- Coordinating site operations
- AWS
- Agile Methodologies
- Linux
- Network Engineering
- Communication
- Change Management
- Teamwork collaboration and mentoring